

## **EMERGENCY TRAVEL NUMBERS**

Here are the EMERGENCY TRAVEL NUMBERS FOR ALL CRUISE LINES. They are always listed in the fine print on your itinerary, but I would enter them into your phone so you always have easy access to them. These are for **DAY OF TRAVEL ONLY**, and only pertain to flights and hotel, not issues with the actual ship-i.e. embarkation/debarkation, manifesting, COVID etc.

### Azamara

24 hour Azamara corporate travel number: 1.305.982.2613 x2

### Carnival Cruise Line

Travel Interruption' number: 1-888-871-7150

### Celebrity Cruises

CORPORATE TRAVEL DEPARTMENT AT 305-982-2613 OPTION 2

### Cunard

Fleet Travel 24/7 support: +44 (0) 800 0488717

[FleetTravel@carnivalssi.com](mailto:FleetTravel@carnivalssi.com)

### Disney Cruise Line

Business hours: 407-288-7443 or [dcl.entertainment.talent.travel@disney.com](mailto:dcl.entertainment.talent.travel@disney.com)

Outside business hours 1-315-392-3051.

### Holland America Line

US/Canada call: 1-877-558-2739 or 206-262-5800

Collect Call International: (661) 753-2835

(Choose 'Entertainment (4)' and then the line you're traveling on)

[HALcrewtravel@hagroup.com](mailto:HALcrewtravel@hagroup.com)

### Norwegian Cruise Line

TTM 24 HR EMERGENCY 305-817-9339

### Oceania & Regent Cruise Line

TTM 24 HR EMERGENCY 305-817-9339

### Princess Cruises

US/Canada call: 1-877-558-2739 or 206-262-5800

Collect Call International: (661) 753-2835

(Choose 'Entertainment (4)' and then the line you're traveling on)  
[crewtravel@hagroup.com](mailto:crewtravel@hagroup.com)

Royal Caribbean International  
CORPORATE TRAVEL DEPARTMENT AT 305-982-2613 OPTION 2

Seabourn Cruise Line  
US/Canada call: 1-877-558-2739 or 206-262-5800  
Collect Call International: (661) 753-2835  
(Choose 'Entertainment (4)' and then the line you're traveling on)  
[SBNcrewtravel@hagroup.com](mailto:SBNcrewtravel@hagroup.com)

Silversea Cruises  
TTM 24 HR EMERGENCY 305-817-9339

Viking Cruises  
TTM 24 HR EMERGENCY 305-817-9339

If flights are cancelled, delayed or interrupted while you are traveling to or from a RCCL or Celebrity contract, please follow the below outlined directives.

## **FOR EXTERNAL USE**

### **Royal Caribbean Entertainment**

#### **After Hours & Weekend Travel Emergencies**

#### **The purpose of this document:**

To provide guidance and instructions for travel disruptions that occur after normal business hours that impact our Contracted Headliners and Contracted Musicians.

#### **The Intended audience of this document:**

Headliners, Contracted Musicians

#### **General Information:**

- Royal Caribbean International Port of Miami Offices Business hours:  
Monday to Thursday from 9:00am to 5:00pm EST  
Friday from 9:00am to 4:00pm EST.
- After Hours & Weekend is defined as anytime outside of the hours above, weekends and company observed holidays.
- Travel Emergencies are defined as anything that cannot wait until the next business day for resolution.

*\*Please note that any changes to contracts (extensions or early sign offs) **must** be approved by shoreside Entertainment prior to being confirmed and arranged.*

## **GUIDELINES**

**HEADLINER EN-ROUTE TO SHIP EXPERIENCES A TRAVEL DISRUPTION.** First step is to check with airlines. Any airline caused travel disruptions must be handled by the airline, this includes weather, mechanical, or flight cancellation. Airline is responsible for re-protecting traveler on another flight if possible. If travel change will result in missing ship please call after hours travel or email as per below and as included in your travel documents.

- o Artists or Artist's Agent (if applicable) can call After Hours at 305 982-2613 Option 2